

Elgin Independent School District

TEKS Resource System

Frequently Asked Questions

- 1. What is my user name and password to my TEKS Resource System account?**
 - Your TEKS RS user name is always **firstname.lastname**.
 - Example: **john.doe**
 - The password for NEW employees is **Wildcat1**
- 2. What do I do if I forget my TEKS Resource System login information?**
 - Email the Helpdesk (helpdesk@elginsid.net) for assistance. Please be sure to include your first/last name and your home campus.
- 3. What do I do if I lock myself out of my TEKS Resource System account?**
 - Email the Helpdesk (helpdesk@elginsid.net) for assistance. Please be sure to include your first/last name and your home campus.
- 4. What do I do if I don't have a TEKS Resource System account?**
 - Email the Helpdesk (helpdesk@elginsid.net) and request an account.
- 5. What do I do if my account says I do not have a home campus assigned?**
 - Email the Helpdesk (helpdesk@elginsid.net) and request a campus assigned to your account. Please make sure to list the campus you are located at.